

# Kubotek License Wizard Quick Guide

[Activation Standalone](#)

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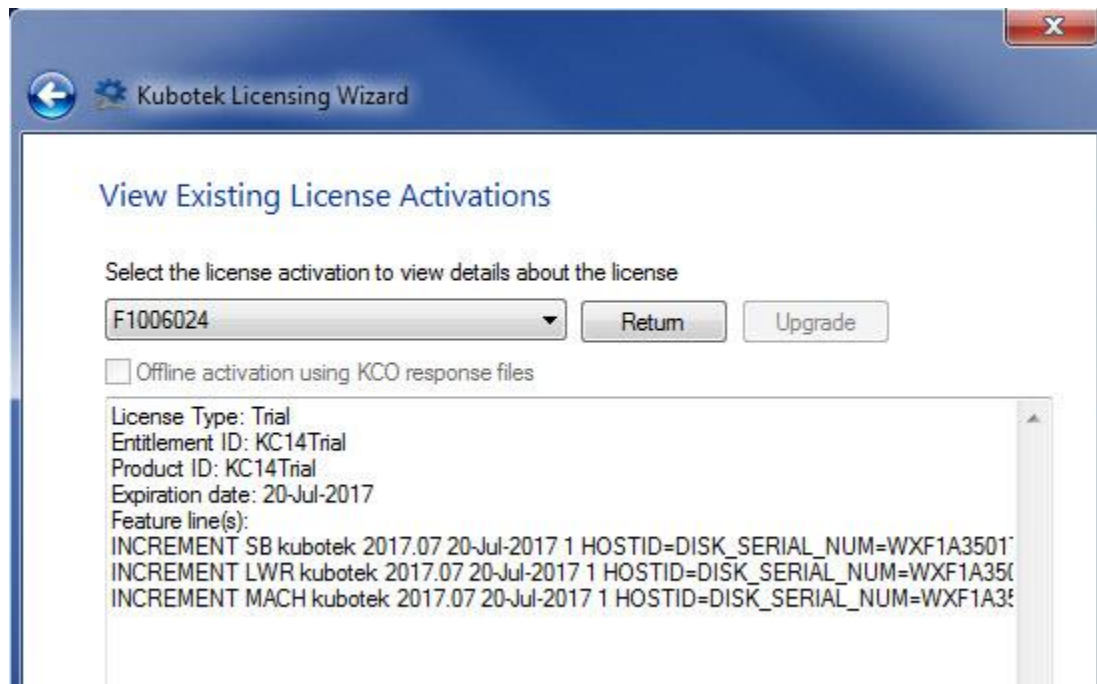
[Use a Local License Server](#)

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## Activate a Trial License

Enter a valid Kubotek3D support site user email address. The activation is listed in the Manage current license activation.

- Manage current license activation shows expiration date.
- Manage current license activation allows for a return of license.
- Once used and date expires any attempt at using another trial license on machine will fail.



## Initial Setup

- 1) Log into the [Kubotek3D Support Site](#). Select the *My Software* option in the menu along the top. This will display all of the Kubotek products assigned to you. If your product is not on the list, have your account admin assign the product to you from the **Account Admin>Licenses** option.
- 2) Select the **More Details** button to the right of your **Kubotek product** to reach the license details and product downloads page. A note under the Activation Code will make clear if the license is available or has already been checked-out to your PC. If it is available and you intend to use activation licensing, copy the 20-digit code for use in the Activation Standalone section:

Product	Activation Code	Quantity	End Date	Auto Renewal	License Name
KeyCreator Prime Max AS K1PM-AS Account: ABC Inc.	1111-1111-1111-1111 Available for activation or login	1	01/01/2022	<input type="checkbox"/>	Production 1

## Downloads

Select Version:

KeyCreatorPrime (202... ▾

[KeyCreatorPrime Windows \(64-Bit\)](#)

- 3) Run the new app. If you activated the license on your PC during install of a previous version, the app will start. If not:
  - a) A License Authentication dialog appears. If the product is listed as available under your My Software page (Step 2) you have the option to use Login Authentication, (see the Login Authentication section for more details).
  - b) If you prefer to activate (check-out) the license to this PC, see the Activation License section below.

## Activation License Information

### What are Activation Licenses?

- No hardware identification (SIM, Ethernet, or disk id) required.
- Activation can be done directly from your workstation (assumes Internet access).
- Activation can be done indirectly or 'offline', from another computer with Internet access.
- Activation can be checked back in and checked out for use at another workstation.

## Retrieving a standalone activation license online

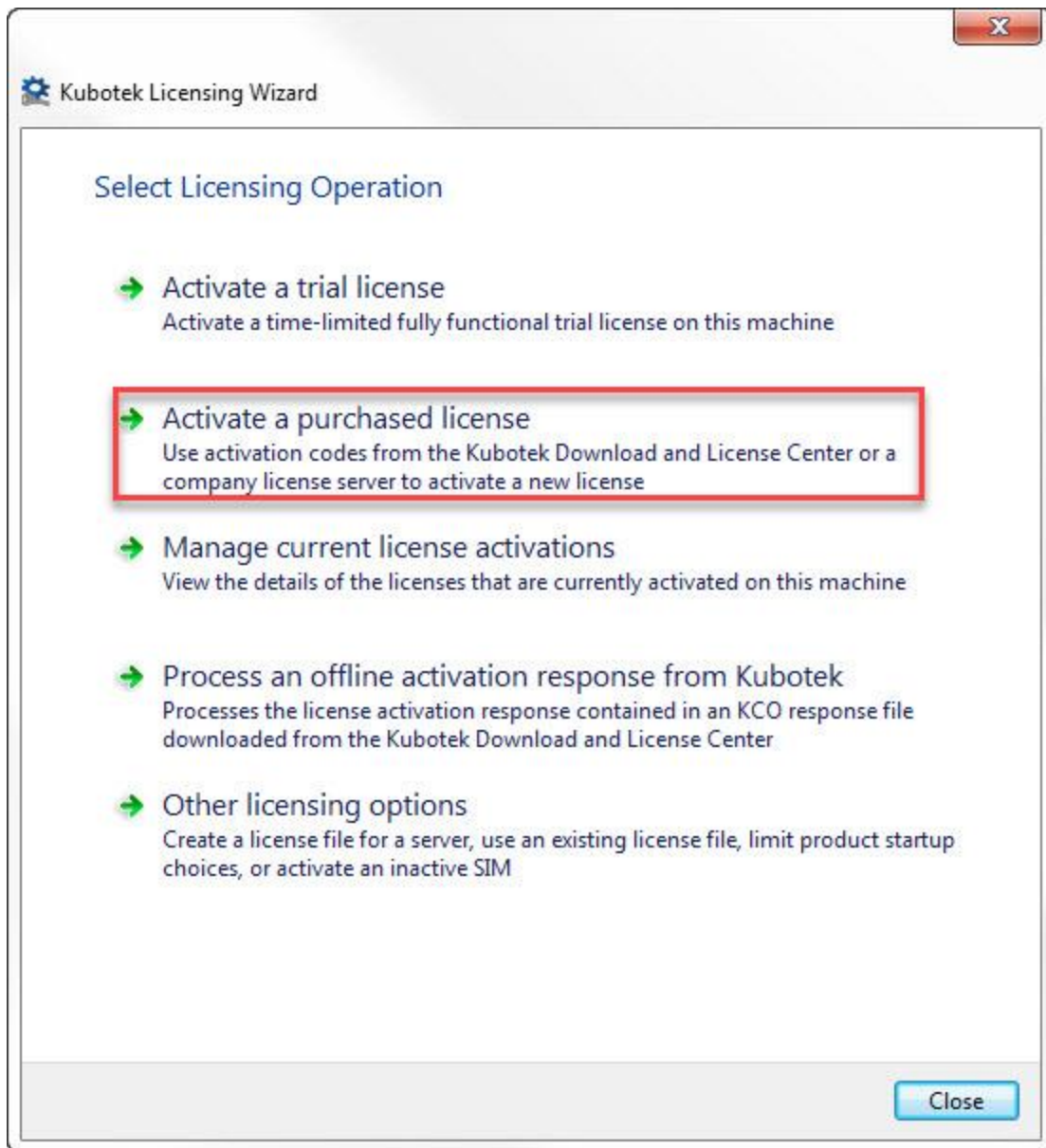
Run the new app. If you activated the license on your PC during install of a previous version and your license has not expired, the app will start.

### 1. Run the Kubotek License Wizard

To run the manager directly use the Windows menu: (Start>All Programs/Apps>[product name]>[product name]/License Wizard).

Alternatively you can start your product and if no license is available the program will ask you if you wish to run the Wizard.

To retrieve a license, click on "Activate a purchased license"



## ***2. Enter the Activation Code***

Note the Activation Code can be retrieved by logging into your account at <http://www.kubotek3d.com>. If you cannot find your code, please contact Customer Support.

- a) Enter the Activation Code (i.e. 1111-1111-1111-1111-1111).
- b) Assuming this computer is online select the option "Connect to the Kubotek activation server directly over the Internet".
- c) When everything is entered click "Activate" to retrieve your activation license.
- d) If using an Activation Code that has expired but you have recently renewed your license, choose Manage Current License Activations, and while Activation Code is listed choose Upgrade and Close.

## ***3. License retrieval complete***

When the license has been retrieved you will see a "Licensing Finished" message

## ***5. Viewing the retrieved license***

If you wish to see the activation license, restart the Kubotek License Wizard and select "Manage current license activations".

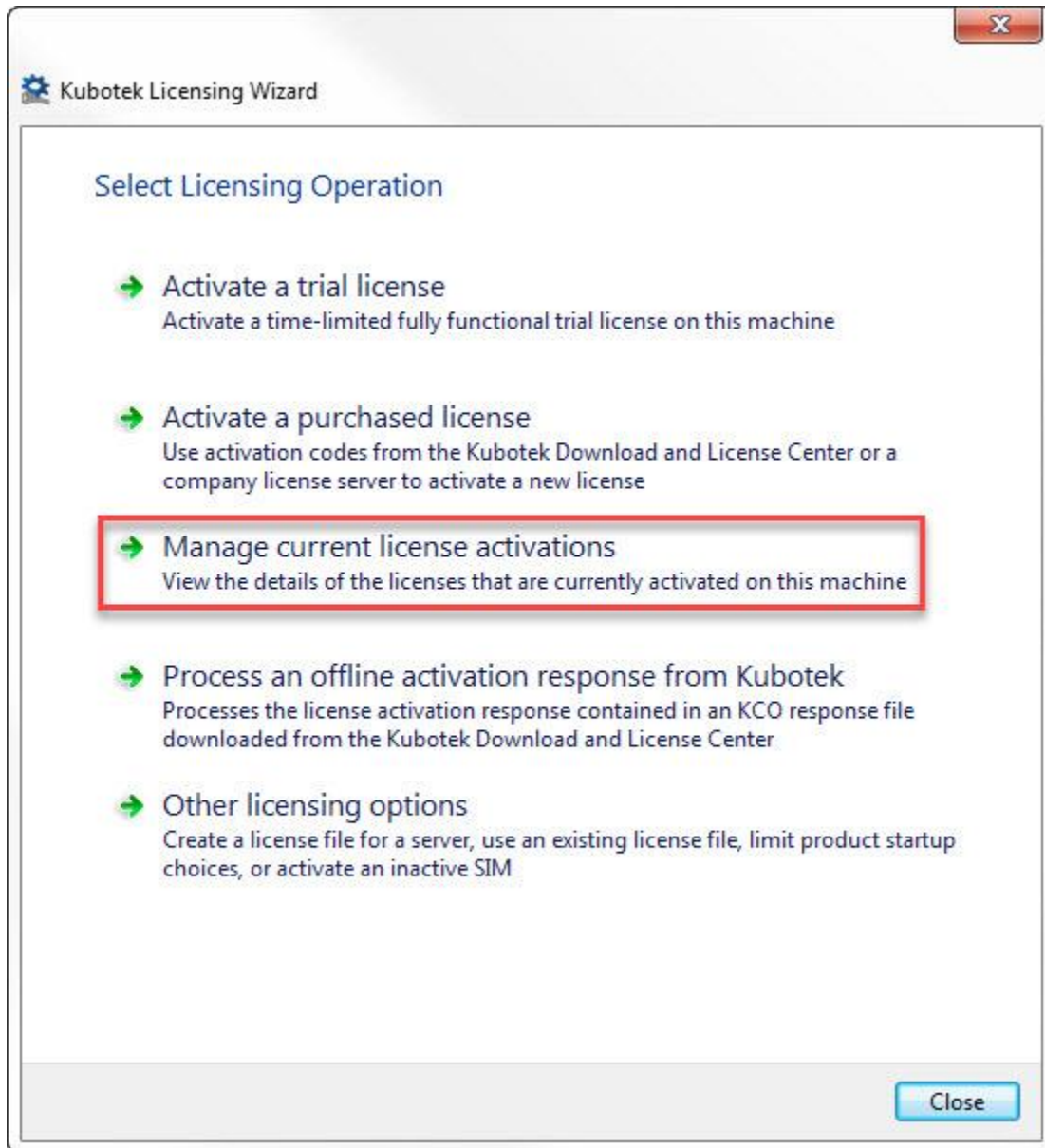
## Returning a standalone activation license

Returning a license is used when you wish to move to another workstation.

### 1. Run the Kubotek License Wizard

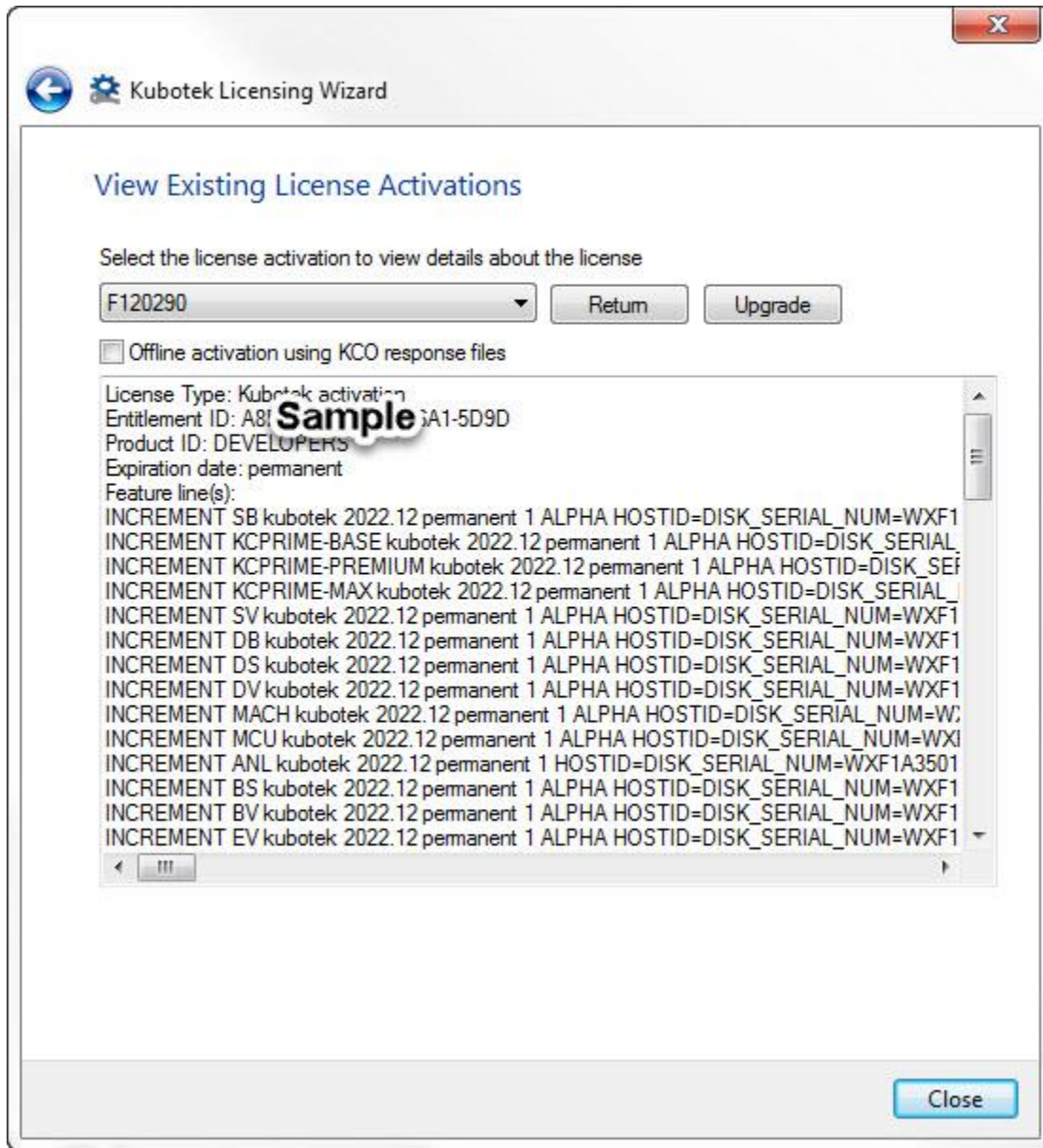
To run the License Wizard directly use the Windows menu: (Start>All Programs/Apps>[product name]>[product name]/License Wizard).

### 2. Click on “Manage current license activations”



### 3. Select the license to return

- If you only have one license it will be displayed. If you have more than one, select the license you wish to return (highlighted).
- Click on "Return".
- When the license has been returned it will be removed from the display.
- Click Close to exit or backup to the main menu to continue.



## Login Authentication Standalone

### What is Login Authentication?

- A method of licensing for standalone products that are on Active maintenance.
- Allows simple check-in and checkout by using a Login Authentication dialog, available when launching the Kubotek product, (check in), closing the product, (logged out) or logging out in the kubotek3D support site.
- Login Authentication requires continued use internet connection (firewall must allow for this).
- Not accessible if using license activation, (need to return activation as outlined above).

- Account members can be created and managed in the Kubotek3D support site.  
NOTE: License can be assigned to one user only.

### Initial Setup of Login Authentication:

1. Return any current activations for Kubotek product- Follow steps in Returning Activation License above.
2. Login and setup kubotek product for use as listed in Initial User Setup.

### Using Login Authentication:

1. Start the product normally and if no current activation exists a dialog appears that contains both Login Authentication and Activation options.
2. Filling in the email and password sections and choosing OK will start the Kubotek product.
3. Closing the Kubotek product will end the Login Activation session making it available on any other device.
4. Alternately Logging into the Kubotek3D [Support Site](#) and in Support Site area (near top left) choose logout of devices will also end the Login Authentication session.

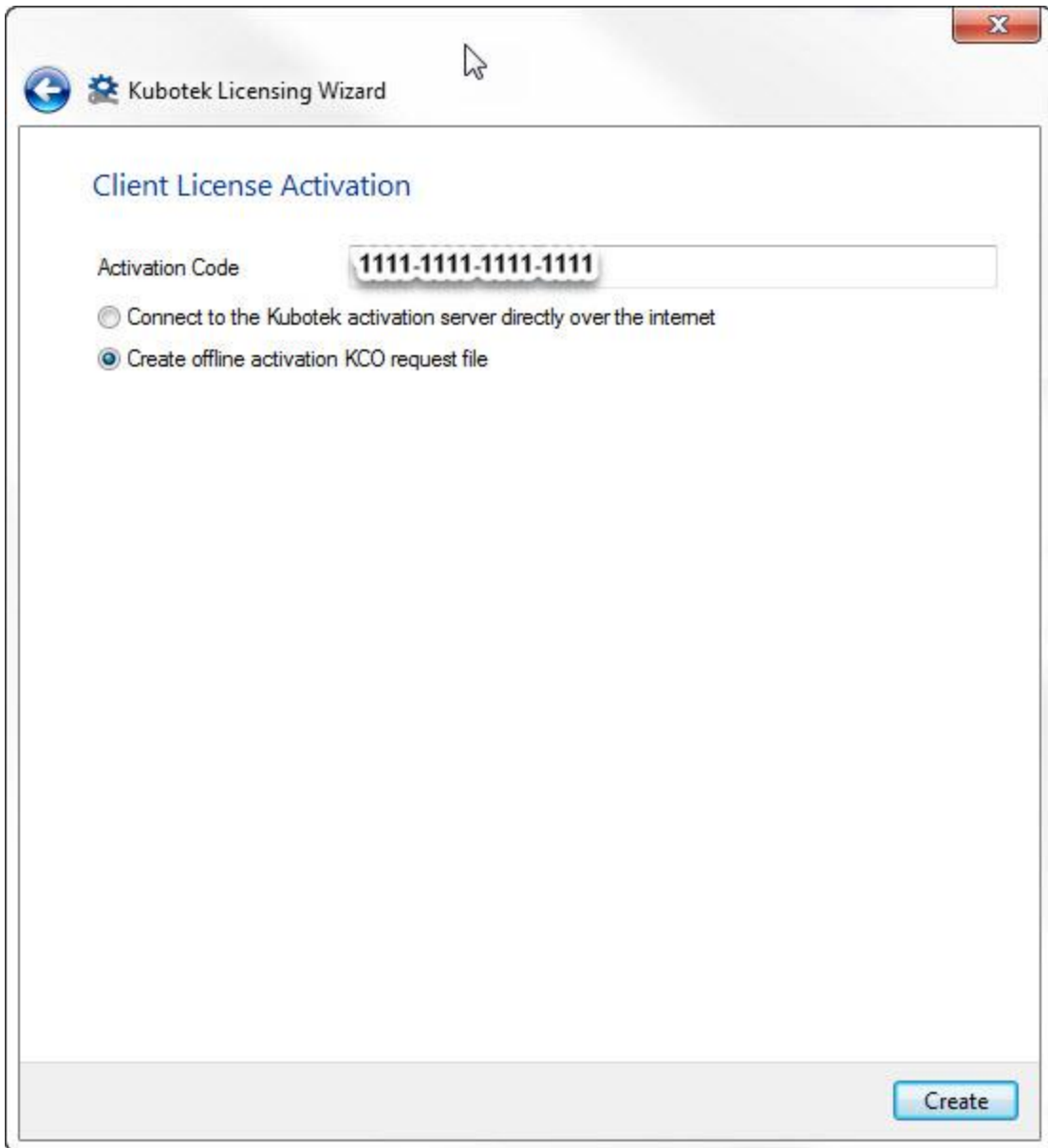
NOTE: When a logout has occurred and the Kubotek product is still running you will receive a “License has expired” error. It is still possible to perform a File\ Save operation, but all other functionality will be disabled.

### Offline Activation

Offline activation is used in cases where no internet access is available or allowed. Use the following method to achieve an Offline Activation:

1. On a machine which has internet access and has the Kubotek License Wizard installed, Retrieve and enter the [Activation Code](#).
2. Click on Offline Activation and choose Activate. Save KCO file in a known location for future upload.

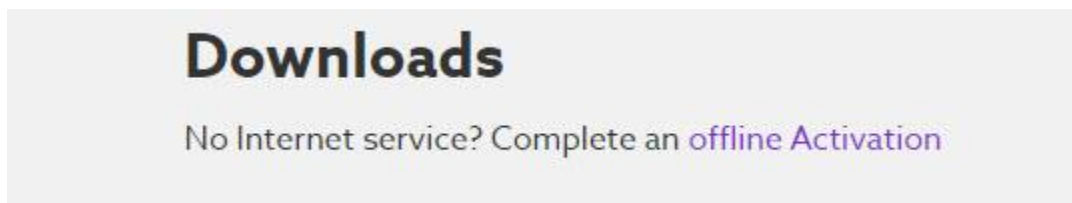




3. Login to the [Support Site](#) and in Account Admin or My Software page find the matching Activation code /Product and choose More Details.

KeyCreator Pro Standard AS KOSB-AS Shawn Laptop	1111-1111-1111-1111-1111	1	1/1/2022	No	None	Rename License	More details
KeyCreator Pro Standard AS KOSB-AS unset	2222-2222-2222-2222-2222	1	1/1/2022	No	None	Rename License	More details

4. Find the Downloads section and choose Offline Activation.



5. Click on Choose File and once loaded Process Request. Download the Response file.

## Offline Activation

If you are unable to complete an Internet activation, please use our offline activation method below.

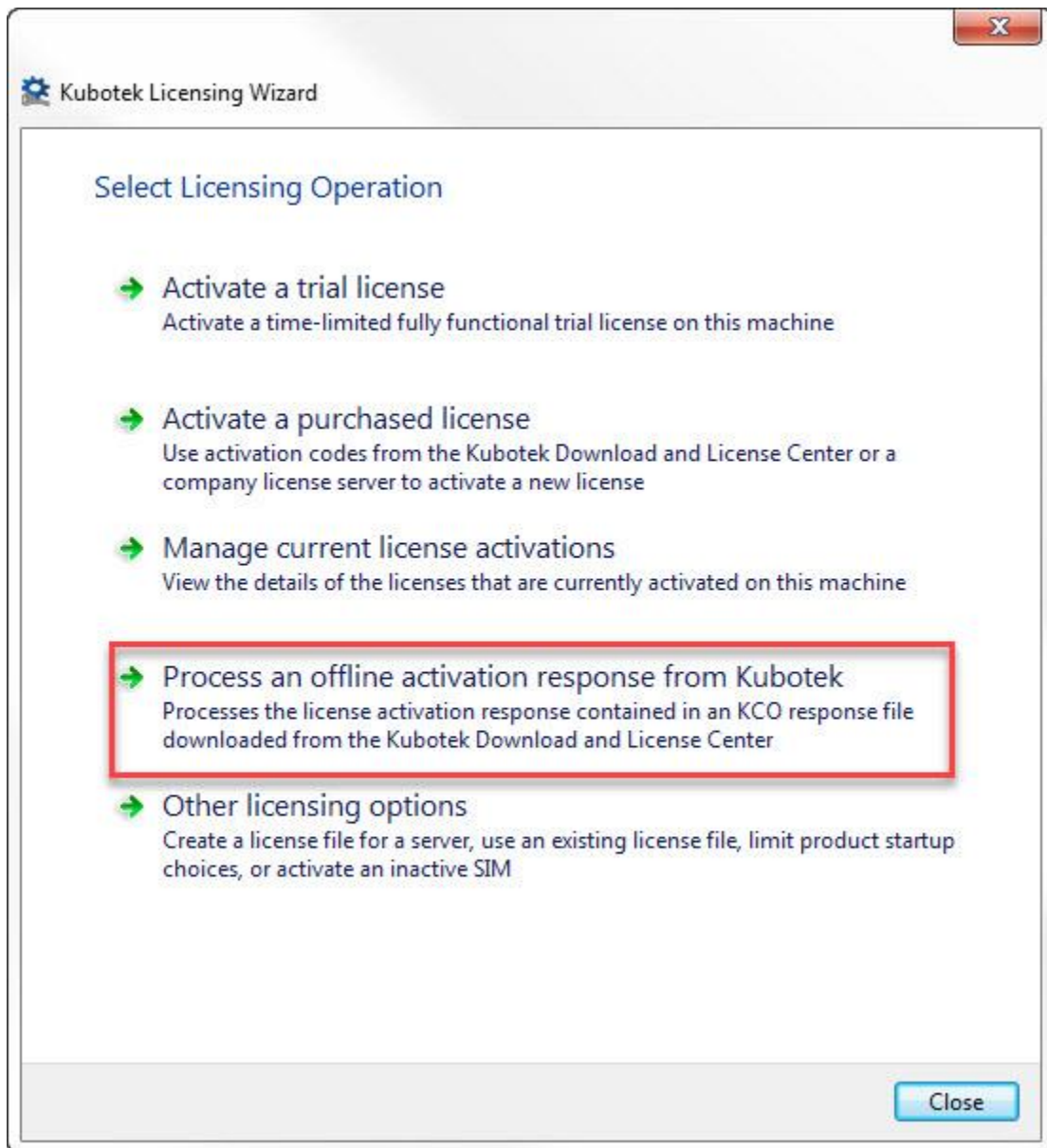
**Step 1)** Create the offline activation request via the Kubotek License Wizard

**Step 2)** Submit the request below and use the response file to complete the activation

Choose File No file chosen

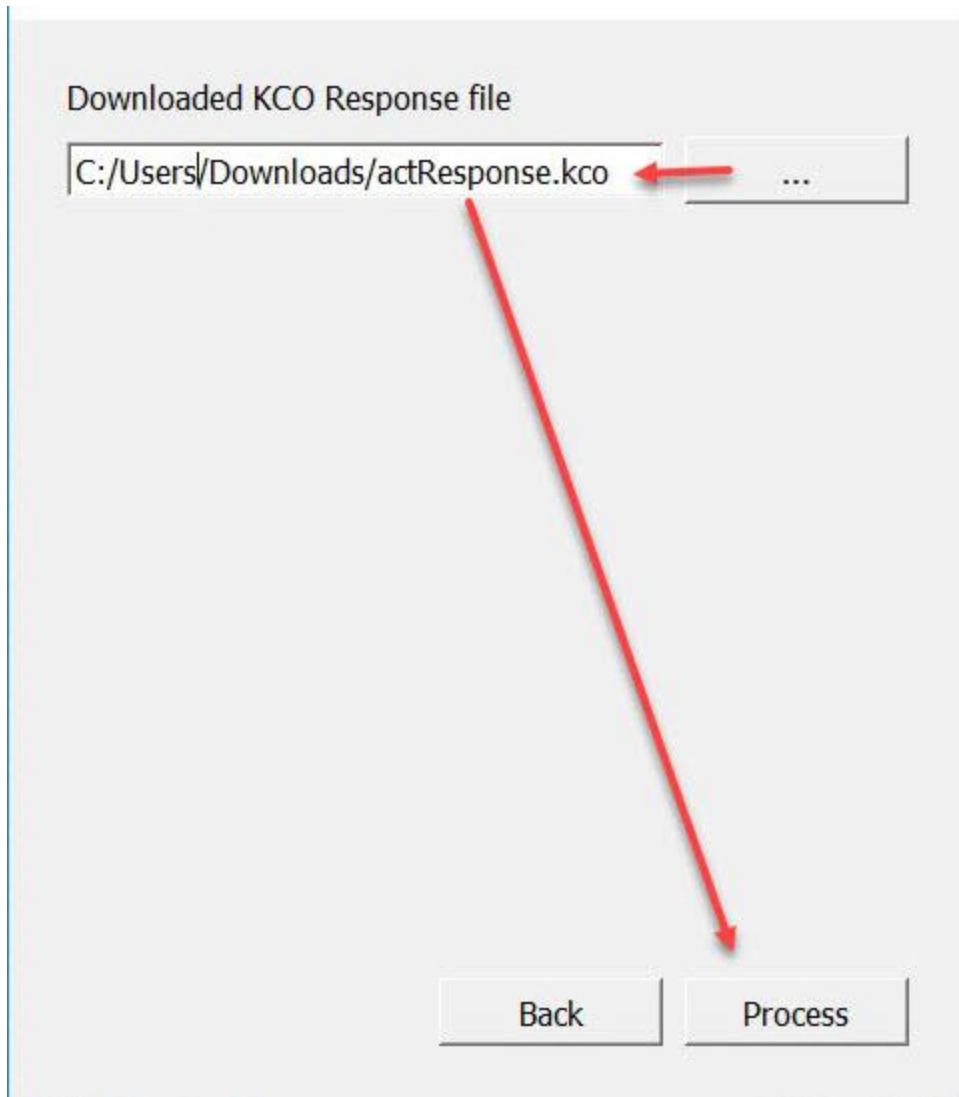
Process Request

6. Transfer Response file to offline machine and choose Process an Offline Activation Response in License Wizard.



7. Load the KCO Response file and click Process. The Offline Activation is now complete.





### [Connect to a Local License Server](#)

Once the floating license is set up on the server (a floating license was purchased for x number of seats), have the system administrator supply the server name or port number and choose Create.

The screenshot shows a window titled "Kubotek Licensing Wizard" with a close button in the top right corner. The main heading is "Create Server License". There are two input fields: "Server Name" with the text "systemname" and "Port Number" with the text "Optional server port number (defaults to 28005)". A "Create" button is located at the bottom right of the dialog.

## Trouble Shooting Guide

1. Any attempt to Activate a trial license after initial trail license has expired will result in the following error:


The error dialog box features a question mark icon on the left. The text reads: "No valid license can be found for KeyCreator Pro SB (2020.09) in license file <Activation store>. Please make sure that your license is located correctly, and is up to date." Below this, it states: "The license file contains licenses for older versions of the specified product." A question follows: "Would you like to run the License Wizard now to attempt to resolve this error? Select Retry to try again if the problem has been corrected." At the bottom, there are three buttons: "Yes", "No", and "Retry".

2. If you receive a "Failed to connect..." error when attempting to activate your license, the transaction to the Internet may be getting blocked by your physical connection to your network or possibly by your anti-virus or firewall. Check your wired or wireless connection.

If that is ok, try temporarily turning off the anti-virus and/or firewall and try again. If you can connect with either of these turned off then you will need to modify your system to allow the transaction.

3. If you receive "Activation yields no rights to a license" this means that you have a misspelling in your activation code.
4. If you receive the following error, there exists a product level mismatch. Trying to activate KeyCreator Pro with a KeyCreator Prime activation for example. Check the status in the My Software section of the Support Site:

### Error activating KeyCreator Pro

 No valid license can be found for KeyCreator Pro (2020.09) in license file <Activation store>. Please make sure that your license is located correctly, and is up to date.

No features were found in the license file that match the requested product level.

Would you like to run the License Wizard now to attempt to resolve this error?  
Select Retry to try again if the problem has been corrected.

Support Site      Welcome, **Mr. Smith**  
ABC Inc.      My Software    My Info    Account Admin    Switch    Order Entry    Request    Logout

Product	Activation Code	Quantity	End Date	Auto Renewal	License Name
KeyCreator Prime Max AS K1PM-AS Account: ABC Inc.	1111-1111-1111-1111 Available for activation or login	1	01/01/2022	<input type="checkbox"/>	Production 1


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Select Version:

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[KeyCreatorPrime Windows \(64-Bit\)](#)

5. The following error indicates an expired Activation Code. In the event that you have recently renewed your license, using the Upgrade in Manage Current License Activations should fix this issue, (see step 2-(d) in [Retrieving a Standalone Activation License Online section](#)):

 No valid license can be found for KeyCreator Pro SB (2020.10) in license file <Activation store>. Please make sure that your license is located correctly, and is up to date.

The license file contains licenses for older versions of the specified product.

Would you like to run the License Wizard now to attempt to resolve this error?  
Select Retry to try again if the problem has been corrected.

6. If user does not have an assigned Login Activation you will see this error:

